

INTERNET SUPPORT TECHNICIAN

Valley TeleCom Group is seeking a qualified individual for the position of Internet Support Technician to work in a fast-paced environment as a Tier 2 Technician to take incoming technical calls from customers and field technicians. Will listen, analyze, troubleshoot, and resolve technical issues for VoIP and Internet. May remotely configure and troubleshoot client's equipment and educate customers on best practices. Promotes and sells additional services. This position will report to the Willcox, AZ office. Starting pay is \$17.25/hour.

Requires a high school diploma or GED, one to three months related experience and/or training. A working knowledge of Internet, email, network and home network technology is essential.

All resumes must be accompanied by an application. Applications and job descriptions may be obtained from our web site: www.vtc.net OR requested by calling 520-384-2231 or 1-800-421-5711. Position will be open until filled. Submit applications to: Valley Telephone Cooperative, Inc., P.O. Box 970, Willcox, AZ 85644, Attn: EMPLOYMENT. You may also fax your application and/or resume to: 520-826-1848 or email them to employment@teamvtg.net. A post-offer, pre-employment drug test, background screening and MVR check will be conducted.
EOE